

# AGENDA

Scaling IT Operations Without Scaling Headcount

## Executive Dinner

### SPEAKERS



**Francois Martel**  
Field CTO  
NeuBird AI



**Venkat Ramakrishnan**  
President and COO  
NeuBird AI



**Ibrahim Jackson**  
Founder & CEO  
Ubiquitous Preferred Services

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### SCALING IT OPERATIONS WITHOUT SCALING HEADCOUNT



**June 18, 2026**

5:30 PM-9:00 PM

Eastern Time

As organizations expand their cloud environments and digital infrastructure, IT leaders face a growing imbalance between operational complexity and available resources. Increasing incident volume, alert fatigue, and system interdependencies challenging traditional approaches to scaling operations through headcount alone.

This executive refecton brings together senior technology leaders to examine how organizations are rethinking IT operations in the context of AI-driven automation and intelligent systems. Through peer-led discussion, participants will explore how emerging approaches reduce operational friction, improve incident response, and enable more proactive, resilient environments without proportionally increasing team size.

The conversation will focus on leadership strategies for aligning operational efficiency with business growth, evaluating where automation can deliver meaningful impact, and navigating the organizational and technical shifts required to scale IT operations more effectively.

TOGETHER WITH

